Limited Warranty
Printaply Ltd. warrants upon the terms and subject to the limitations set out herein that each new and unused item of Cellcoat branded equipment (being a product) is of good workmanship and is free from mechanical defects (the “Warranty”). Subject to the terms and limitations set out herein, Printaply Ltd. will replace or repair (entirely at our discretion) any Product which is found to not be of good workmanship or to have mechanical defects.

NO AUTHORIZED PRINTAPLY DISTRIBUTOR HAS AUTHORITY TO MAKE ANY REPRESENTATION OR PROMISE ON BEHALF OF PRINTAPLY, OR TO ALTER OR MODIFY THE TERMS OR LIMITATIONS OF THIS WARRANTY IN ANY WAY.

This Warranty is conditional on a Warranty Registration Card, in the form attached, (the “Warranty Registration Card”) being completed, signed and returned to Printaply by the original purchaser within 14 days of the delivery of the Product to the original purchaser from Printaply or an authorized Printaply Distributor (the “Purchaser”). Failure to provide the Warranty Registration Card will invalidate the Warranty.

The product is warranted for a period of one year from the date of purchase by the Purchaser (the “Warranty Period”), against defects in materials or workmanship under normal use in service, subject to the limitations that are detailed below.

The Warranty Period begins on the date of purchase of the Product by the Purchaser. The benefit of this Warranty shall be exclusively for the Purchaser and does not and shall not in any way be relied upon by any third parties. Printaply excludes any and all liabilities it may have or be deemed to have in respect of any third parties howsoever arising.

This Warranty applies only to the structure of the product. This Warranty does not apply to any ancillary items associated with the Product (each being an “Ancillary Product”), the warranty for which will be provided by the relevant OEM manufacturers warranty as provided with such Ancillary Products. Furthermore and without limitation to the foregoing, this Warranty does not apply to: any fluids; rollers; fuses; heat elements and/or any other consumable item or normal wearing items (each being a “Consumable Product”) unless it can be demonstrated that any such Consumable Product was defective prior to any use, in which case such Consumable Product will be subject to the terms of this Warranty.

Cellcoat Global Warranty

The Warranty does not cover and Printaply shall in no way be liable for any faults arising from or damage caused by:

- Improper or incorrect installation of a Product including, without limitation, the Product being installed and/or operated otherwise than in accordance with any instructions provided by Printaply with the Product;
- Any misuse of the Product (including use of the Product after any damage or defect has been or should have been identified by a Purchaser), user negligence (whether or not intentional) and/or any accident causing damage to the Product howsoever arising including, without limitation, the Product not being used under normal operating conditions for which it is designed;
- Lack of proper maintenance of the Product including, without limitation, lack of lubrication, protection and/or maintenance under the supervision of suitably qualified persons;
- Any alterations or repairs made to the Product by anyone, including Authorized Printaply Distributors and/or Printaply personnel;

Unless otherwise authorised by Printaply, Printaply reserves the right to determine if any Printaply part(s) is defective and to repair such part(s) as it elects. This Warranty covers shipping costs of the defective parts.

Any replacement and exchange parts provided by Printaply or repairs undertaken by Printaply to a Product will be warranted for the remainder of the original warranty, or for a period of ninety (90) days, whichever is the greater.

Limitation of Liability

NEITHER PRINTAPLY, NOR ANY COMPANY AFFILIATED WITH IT, MAKES ANY WARRANTIES, REPRESENTATIONS OR PROMISES AS TO THE PERFORMANCE OR QUALITY OTHER THAN AS SET OUT HEREIN. NEITHER PRINTAPLY, NOR ANY COMPANY AFFILIATED WITH IT, SHALL NOT BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR RESTITUTION, OR FOR BREACH OF STATUTORY DUTY OR MISREPRESENTATION, OR OTHERWISE, FOR ANY LOSS OF PROFIT; LOSS OF GOODWILL; LOSS OF BUSINESS; LOSS OF BUSINESS OPPORTUNITY; LOSS OF ANTICIPATED SAVING; LOSS OR CORRUPTION OF DATA OR INFORMATION; AND/OR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGE SUFFERED BY THE PURCHASER. THE LIABILITY OF PRINTAPLY TO THE PURCHASER FOR DAMAGES ARISING OUT OF THE MANUFACTURE, SALE, DELIVERY, USE, OR RESALE OF THE PRODUCT SHALL BE LIMITED TO AND SHALL NOT EXCEED THE COST OF REPAIR OR REPLACEMENT OF DEFECTIVE PARTS. THIS WARRANTY DOES NOT AFFECT ANY PURCHASER’S STATUTORY RIGHTS UNDER APPLICABLE NATIONAL LEGISLATION IN FORCE, NOR THE PURCHASER’S RIGHTS AGAINST THE RETAILER ARISING FROM THE SALEUPON THE CASE CONTRACT. IN THE ABSENCE OF APPLICABLE NATIONAL LEGISLATION, THIS WARRANTY WILL BE THE PURCHASER’S SOLE AND EXCLUSIVE REMEDY. NOTHING IN THIS WARRANTY SHALL LIMIT OR EXCLUDE THE LIABILITY OF PRINTAPLY FOR DEATH OR PERSONAL INJURY RESULTING FROM NEGLIGENCE IN RESPECT OF THE PRODUCT; OR FRAUD OR FRAUDULENT MISREPRESENTATION.

Warranty Claim Procedures

ALL CLAIMS MUST BE MADE WITHIN THIRTY (30) DAYS FROM THE DATE ON WHICH THE PURCHASER BECOMES AWARE OR SHOULD HAVE BECOME AWARE OF ANY DAMAGE OR DEFECT WITH THE PRODUCT.

Warranty claims by the user should be made directly to the authorized Printaply Distributor from whom the Product was purchased, unless otherwise authorized by Printaply in writing.

To obtain warranty service, the Purchaser should return any defective Products to Printaply or the authorized Printaply Distributor during the Warranty Period. Repair or replacement of parts shall be performed by Printaply or the relevant authorized Printaply Distributor only after the Product has been inspected by Printaply and Printaply has determined that the Warranty applies.

Before Products are returned to Printaply or an authorized Printaply Distributor, written authorisation from Printaply to do so must be received. Any parts will be tested at Printaply (unless other arrangements have been made with an authorized Printaply Distributor) to validate any claim under this Warranty.

Any claims made without proper documentation will automatically be denied and the costs of returning the parts and/or product will be charged to the Purchaser with no further action taken on the claim. Any Product returned disassembled and/or with missing components will automatically be denied and the costs of returning the parts and/or product will be charged to the Purchaser with no further action taken on the claim.

Printaply reserves the right to alter any program or details, product design or construction, prices and specifications, without notice and without incurring any obligation.

Cellcoat Warranty

WARRANTY INFORMATION FOR AUTHORISED DISTRIBUTORS

- Diagnostic time is not included in warranty coverage.
- Email warranty inquiries to: sales@cellcoat.uk.com
- Email must include the following: Proof of Purchase, Serial Number, and photo of issue

NO DISTRIBUTOR HAS AUTHORITY TO MAKE ANY REPRESENTATION OR PROMISE ON BEHALF OF PRINTAPLY, OR TO ALTER OR MODIFY THE TERMS OR LIMITATIONS OF THIS WARRANTY IN ANY WAY.

Warranty Requirements

- Distributors are required to honour warranties. Please review the Printaply Warranty Procedures.
- Wear and tear caused by normal use, damage caused by accident, abuse, faulty installation, misapplication, improper maintenance, violations of product manuals, warnings, misuse of operation instructions, or Acts of God are not warranted
- Printaply will not be responsible for paint and finish deterioration from our product being stored improperly while it is in a Distributor’s inventory.
- Use of parts other than genuine Cellcoat parts in repair or service of Cellcoat products will result in the voiding of the Printaply warranty.
- Any unauthorised modifications will void the warranty.

Printaply Responsibilities

- Warranty Cellcoat products as per the limited warranty.
- Credit owner for defective part(s) returned to Printaply.
- Standard freight costs incurred by the distributor in returning Products covered by the Warranty to Printaply and in sending out replacement part(s).

Purchase RESPONSIBILITY

- Fill out and submit warranty card
- Advise Printaply of warranty issue before taking steps to try and rectify issue.
- Obtain written authorisation from Printaply before returning Products to Printaply or the distributor
- Properly maintain, operate, and/or store their Cellcoat product in accordance with the owner’s manual.

NOTE: PRINTAPLY RESERVES THE RIGHT TO ALTER ANY PROGRAM OR DETAILS, PRODUCT DESIGN OR CONSTRUCTION, PRICES AND SPECIFICATIONS, WITHOUT NOTICE AND WITHOUT INCURRING ANY OBLIGATION.
Warranty Registration Card

**Purchase information**

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**Product information**

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**Completed by**

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**Notes**

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